

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ABSTRACT

The invention is a method and system for aligning a properly skilled external work force with a workflow task for a particular while maintaining control and quality assurance over the work product created for the business by the external workforce. The system enables the assignment and distribution of work via a computer network from a business customer having a particular task that requires a particular skill set, matching that to one or more agents over a computer network, and collecting and assimilating the at least a portion of the final work product for retrieval by the customer.